

**ATTACHMENT E**

**CONSUMER NOTIFICATION LETTER**

**BACTERIOLOGICAL QUALITY STANDARD FAILURE**

Dear Consumer:

The bacteriological quality of water served by the (name of the water supplier) during the month of \_\_\_\_\_ did not meet the drinking water standards specified in the California Domestic Water Quality and Monitoring Regulations. The bacteriological quality of domestic water is routinely determined by testing for coliform bacteria. Coliform organisms are indicators of potential contamination and may originate from human, animal or soil sources. If the coliform standards are met, the water served can be considered as being bacteriologically safe. If they are not met, drinking the water may not necessarily result in illness, but that possibility exists. At times, a positive coliform bacteria test may result from situations which are not a hazard to health, such as sampling error. However, the finding of coliform bacteria cannot be ignored and each water utility must take appropriate follow-up action.

Upon determination that the coliform standards were not being met, the (name of the water supplier) did the following. Include an accurate and factual explanation and schedule of corrective action taken or to be taken, four examples are listed below. Use if appropriate.

1. Collected additional bacteriological samples.
2. Investigated possible sources of contamination.
3. Found and corrected certain deficiencies in the system which could have result in the bacterial contamination. If appropriate, add statement that this problem indicates the need for new system facilities or repair of existing facilities. (Indicate what is needed). These improvements are costly and your support in obtaining them and in providing a safe water is solicited.
4. Flushed and disinfected the system.

The most recent sampling results show that the bacteriological standards are now being met. (Use only if this is the case).

The findings to date indicate that no special precautions are necessary on your part. (If not so indicated, discuss needed wording with Environmental Health Department).

This notification of the public is being done in compliance with the California Domestic Water Quality and Monitoring Regulations as a means of keeping the public informed.

Consumers wishing more information should contact (name of the water supplier) at (area code and telephone number).

Signed: \_\_\_\_\_  
Name and Title